
SWCHC COVID Response By the Numbers

March 2021

Food Security

# Prepared meals distributed to clients	44,225
# Food and grocery deliveries to clients	5,800
# Grocery vouchers distributed	594
Value of all food provided during COVID	\$352,125

Digital Equity

# Virtual programs, groups and activities offered within first 3 months of pandemic	49
Average # different virtual groups, activities and workshops provided each week now	30+
# tablets, laptops and Chromebooks distributed	78
# mobile phones distributed	87

COVID Testing

# swabs done by Respiratory Therapists redeployed to Assessment Centres	6,860
# clients tested by Harm Reduction and Rooming House Outreach staff	205
# COVID tests done at 55 Eccles to date	512

Mental Health Supports to the African, Caribbean and Black community

# of calls to our new ACB Crisis Line since its launch in October	725
# average monthly calls to ACB Crisis line	210
# participants in ACB Virtual events, groups and sessions held	800

Outreach to Homeless and Precariously Housed clients

# outreach and wellness visits to Rooming House clients	3,000
# client interactions by Homelessness Outreach	2881
# clients supported by Homelessness Outreach Team	255

Volunteer Supports during COVID

# of Income Tax forms completed by volunteers	179
# of wellness calls completed to vulnerable seniors	151
# food deliveries made by volunteers	136